

 <b>UTM</b> UNIVERSITI TEKNOLOGI MALAYSIA	<b>PUSAT PENGURUSAN          MAKMAL UNIVERSITI (PPMU)</b>	<b>Form Num.</b>	<b>UURL/F/164</b>
		<b>Version</b>	<b>1/2026</b>
		<b>Effective Date</b>	<b>2/3/2026</b>
		<b>Equipment</b>	<b>X-ray Diffraction analysis (XRD POWDER)</b>
		<b>Sample Serial No.</b>	<b>UURL/</b>
		<b>Page</b>	<b>1 of 3</b>
<b>X-RAY &amp; THERMAL ANALYSIS LABORATORY</b>			
<b>SAMPLE SUBMISSION FORM (INDUSTRY)</b>			

**General Rules and Requirements :**

1.	All information provided should be true.
2.	Sample submission procedure.
	a. Complete the Sample Submission Form including the Client Confidentiality Statement (Appendix 1).
	b. For sample submission via walk-in : Submit the completed Sample Submission Form and samples to UURL Sample Acceptance Counter
	c. For sample submission via mail : Submit the completed Sample Submission Form and the samples. Samples must be packaged in a suitable container for courier delivery. The parcel should be addressed to the person in charge of the instrument, as it will be received directly by them.
3.	Fast lane Service : A priority testing service that provides results within 3 to 7 working days instead of the usual 14 working days. It is offered based on availability with an additional 50% charge from the normal price. Customers must contact the person in charge for this service.
4.	For sample criteria and conditions, refer to UURL Sample Submission Criteria in the PPMU website at ppmu.utm.my.
5.	PPMU has the right to cancel any analysis if the sample is suspected to have a high risk on the safety of the operator or can cause damage to the instrument during the analysis. The cost of damages will be borne by the customer.
6.	Only samples that are ready to be analyzed are accepted by the laboratory.
7.	The remaining samples must be collected by the customer after completion of the analysis. Please inform the person in charge of the instrument on the sample collection date. Any uncollected samples will be disposed of by the laboratory after one month from result release date. For rejected samples, customers are required to collect the samples within three (3) working days after being informed of the rejection.
8.	Quotation will be provided upon request.
9.	Payment must be made within fourteen (14) working days after invoice is issued.
10.	Analysis duration is within fourteen (14) working days after receiving the samples.
11.	The laboratory will provide test results after the payment proof presented to the person in charge of the instrument.
12.	All enquiries regarding <b>XRD POWDER</b> should be forwarded to the person in charge of the instrument Assistant Science Officer, Mr. Mohd Izzam bin Idrus (email: m.izzam@utm.my), or Science Officer, Ms. Diyana Sakinah binti Mohamed Soder (email: diyanasakinah@utm.my). UURL Sample Acceptance Counter phone no.: 07-5333360 (working hours). Visit our website at ppmu.utm.my for more information.

**All pages must be submitted**

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**Application Details :**

1. APPLICANT'S PERSONAL PARTICULARS			
Name of Applicant			
Hand Phone No			
Email			
Department/Division			
Signature & Official Stamp	*A digital signature is not recommended. Any matters raised in the future are beyond our responsibilities		
	I have read and agreed to the General Rules and Requirements		
2. COMPANY DETAILS			
Name			
Registration No.			
Address			
Telephone No.			
Email			
3. PAYMENT			
Method of Payment	UTM PayHub System		Invoice
Mode of Service	Normal		Fast Lane
4. SAMPLE & ANALYSIS INFORMATION			
Name of Sample			
Total Number of Sample/s			
Sample Properties	TOXIC	CARCINOGENIC	OTHERS :
Sample i.d/Labels			
Range of Measurement <small>Standard (3° to 90°)</small>	From = _____ ° to = _____ °		
Expected result <small>Al2O3, TiO2, Zif-8</small>			
Type of Analysis	Scan Only (Basic)	Scan With Matching	Matching Only
Sample Properties	Toxic	Carcinogenic	Others : _____
Return Sample	Yes	No	
<i>Note: Please attach references for the expected result.</i>			

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Appendix 1

Client Confidentiality Statement

University Industry Research Laboratory (UURL), Universiti Teknologi Malaysia (UTM) strive to maintain all confidential, proprietary information, or trade secrets in strict trust and confidence. UURL ensures such information shall only be used for the purposes stated above and shall not be used for any other purpose or disclosed to any third party without the express written consent of the UURL customer.

UURL




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Name: Zaidah Rahmat

Designation: Quality Manager

Date: 21 January 2026

UURL Customer

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Name:

Name of Institution/ Company:

Date: