

 UTM UNIVERSITI TEKNOLOGI MALAYSIA	PUSAT PENGURUSAN MAKMAL UNIVERSITI (PPMU)	Form Num.	UURL/F/17
		Version	3/2026
		Effective Date	17/8/2026
		Equipment	PSA
		Sample Serial No.	UURL/
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PARTICLE SIZE ANALYZER LABORATORY			
SAMPLE SUBMISSION FORM			

General Rules and Requirements :

1.	All information provided should be true.
2.	Sample submission procedure.
	a. Complete the Sample Submission Form including the Client Confidentiality Statement (Appendix 1).
	b. For sample submission via walk-in : Submit the completed Sample Submission Form and samples to UURL Sample Acceptance Counter
	c. For sample submission via mail : Submit the completed Sample Submission Form and the samples. Samples must be packaged in a suitable container for courier delivery. The parcel should be addressed to the person in charge of the instrument, as it will be received directly by them.
3.	Fast Lane Service: A priority testing service that delivers results within 3–7 working days, compared to the standard 14 working days. This service is subject to availability and incurs an additional 50% charge on the standard testing fee. Customers wishing to use this service must contact the person in charge. Payment must be made via Log card (for UTM customers only) or the UTM PayHub system (for UTM and non-UTM customers) to confirm the service request. Full payment and proof of payment are required to confirm the booking.
4.	For sample criteria and conditions, refer to UURL Sample Submission Criteria in the PPMU website at ppmu.utm.my.
5.	PPMU has the right to cancel any analysis if the sample is suspected to have a high risk on the safety of the operator or can cause damage to the instrument during the analysis. The cost of damages will be borne by the customer.
6.	Only samples that are ready to be analyzed are accepted by the laboratory.
7.	The remaining samples must be collected by the customer after completion of the analysis. Please inform to the person in charge of the instrument for the sample collection date. Any uncollected samples will be disposed of by the laboratory after one month from result release date. For rejected samples, customers are required to collect the samples within three (3) working days after being informed of the rejection.
8.	Quotation will be provided upon request.
9.	Payment must be made within fourteen (14) working days after the invoice is issued.
10.	Analysis duration is within fourteen (14) working days after receiving the samples.
11.	The laboratory will provide test results after the payment proof presented to the person in charge of the instrument.
12.	All inquiries regarding the Particle Size Analyzer should be forwarded to the person in charge of the instrument Assistant Engineer, Ms. Athirah Hanis Maulat Dzulkapli (email: athirah@utm.my), or Assistant Science Officer, Mrs. Siti Nor Asyiqin Ramli (email: sitinorasyiqin@utm.my). UURL Sample Acceptance Counter phone no.: 07-5333360 (working hours). Visit our website at ppmu.utm.my for more information.

All pages must be submitted

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Application Details :

1. APPLICANT'S PERSONAL PARTICULARS									
Name of Applicant									
Status of Applicant	☐	Undergraduates	☐	Master	☐	PhD	☐	Researcher	
Student Matric No.									
Faculty/ Department									
Phone No.									
Email									
2. SUPERVISOR DETAILS (for internal applicant and academic institution only)									
Name of Supervisor									
Staff ID No.									
Faculty/Department									
Phone No.									
Email									
Signature & Official Stamp	*A digital signature is not recommended. Any matters raised in the future are beyond our responsibilities								
	☐	I have read and agreed to the General Rules and Requirements							
3. PAYMENT									
Method of Payment	☐	UTM PayHub System	☐	Log card	☐	Invoice			
Mode of Service	☐	Normal	☐	Fast Lane					
Payment using Invoice	Research Vot No. (e.g.: Q.J091600.24C3.01D32)								
	Balance of V29000								
4. SAMPLE INFORMATION									
Sample Label & Information									
Sample Properties (Please tick (/))	☐	Toxic	☐	Carcinogenic	☐	Others: _____			
Sample Type	☐	Powder	☐	Liquid	☐	Sheet/Wafer			
Measurement Type	☐	Size	☐	Zeta Potential	☐	Zeta Potential with pH Titration (pH 12-2 ONLY)			
	☐	Surface Zeta Potential (Sheet/Wafer sample ONLY)		☐	Molecular Weight (Protein sample ONLY) Known Molecular Formula of sample : *Please refer to Person In Charge if this analysis is required				
Dispersant (For Powder Sample) *If no data given, default dispersant used is Deionized Water (RI:1.330)									
Sample Material, Refractive Index & Absorption *If no data given, default material is Polystyren Latex (RI : 1.590 Absorption : 0.010)	Material :								
	Refractive Index :								
	Absorption:								

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Ultrasonic <i>(if needed)</i>	Time: _____ mins Temperature : _____ °C		
Expected Result <i>(within 0.3nm to 10.0microns)</i>			

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Appendix 1

Client Confidentiality Statement

University Industry Research Laboratory (UURL), Universiti Teknologi Malaysia (UTM) strive to maintain all confidential, proprietary information, or trade secrets in strict trust and confidence. UURL ensures such information shall only be used for the purposes stated above and shall not be used for any other purpose or disclosed to any third party without the express written consent of the UURL customer.

UURL



Name: Zaidah Rahmat

Designation: Quality Manager

Date: 21 January 2026

UURL Customer

Name:

Name of Institution/ Company:

Date: